

Franklin County Home Care Corporation

We're here to serve you!

Franklin County Home Care Corporation (FCHCC) is a nonprofit agency providing information and referral services on issues related to elders, caregivers and persons with disabilities. We are your local Aging Services Access Point when someone needs care or information. With one phone call you can tap into a network of experienced professionals who can see if any available programs or services match your needs. We strive to allow elders to age in place, which is stay in their own homes for as long as they choose.

We are designated as the local Area Agency on Aging under the US Older Americans Act. Our mission is to help older Americans, people with disabilities and caregivers maximize their independent and quality of life.

As a local resource, we know what services and options are available in Franklin County and the North Quabbin area. We can also help you access information regarding elder services anywhere in the United States.

Our professional staff helps to plan and arrange care that helps meet your day to day needs. Staff will present a full range of available services that match your unique situation and suggest the most cost effective options. One telephone call can put you in touch with individualized help.

FCHCC is committed to diversity in employment practices and service delivery. Our agency prohibits discrimination and takes affirmative action in these areas to service people in our community with fairness and respect for all. We recognize that many differences among people may be barriers to inclusion. These differences include race, physical appearance and ability, sex, age, nationality and ancestry, class, religious and political beliefs, marital status, sexual orientation, and gender identity. We welcome and value all person and we dedicate our agency to an ongoing effort to achieve the goal of greater diversity among our employees, clients and others whom we serve.

Giving Opportunities

There are many ways in which donors can honor Franklin County Home Care Corporation's mission of supporting the independent living of elders, caregivers and persons with disabilities. The agency appreciates gifts to our annual appeals, community fund raisers, memorials, and gifts in honor of loved ones. Planned gifts such as bequests and in-kind donations are needed and valued. You can also give to others and your community through any volunteer opportunities at FCHCC.

Franklin County Home Care Corporation (FCHCC)/Area Agency on Aging is a nonprofit agency funded in part by the federal Older Americans Act, the state Executive Office of Elder Affairs, the Office of Long Term Care, Department of Public Health, United Way of Franklin County and other sources both public and private. FCHCC is operated by a local volunteer Board of Directors, a majority of whom, by law, are elders. FCHCC is an AA/EOE employer, and does not discriminate in program admissions, access, services, or employment practices.

Updated May 2011



Franklin County Home Care Corporation

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Serving Franklin County
and
Athol, Petersham, Phillipston &
Royalston

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Franklin County Home Care Corporation

Helping
Elders, Caregivers &
Persons with Disabilities

Area Agency on Aging
Aging Services Access Point

INFORMATION RESOURCES

Information & Caregiver Resource Center (ICRC)

Resource Consultants help elders, families, & professionals seeking resources or applying for home care services.

Benefits Counseling

Assistance with applications for benefits like home repair/weatherization, fuel assistance, food stamps and more.

Caregiver Support

Information & support for elders, caregivers & grandparents raising grandchildren provided in the comfort and security of their own home.

Silverline

A directory of local resources including legal, financial, health services, housing & more.

The Good Life

News for people age 55+, professionals & people caring for elders. Via email or print.

SHINE

Health insurance counseling provides free information, counseling and assistance to Medicare beneficiaries in Franklin County & parts of Hampden, Hampshire & Worcester counties.



www.fchcc.org

COMMUNITY SERVICES



Healthy Aging

Workshops on falls prevention, healthy eating, chronic disease self management plus walking groups.

Nutrition Services

Serving Meals on Wheels to home-bound elders & hot noontime meals to seniors and their guests at community dining centers & luncheon clubs.

Care Coordination Program

Health education & screening for uninsured or under-insured women 40-64 years of age.

Risk Reduction counseling offered to prevent & control cardiovascular & other chronic disorders.



Nursing Home Ombudsman

Safeguarding nursing & rest home residents' rights to make complaints and then have them addressed. Ombudsmen also provide guidance about facilities in the area.

Volunteer Opportunities

Assistance in finding the right volunteer opportunity to fit your location, interests & skills.

CLIENT SERVICES

Care Management

Assessment, advocacy and service planning for medical and non-medical needs.

Caregiver Programs

Helping caregivers get the rest, relief & support they need to adequately care for their loved ones at home.

Home Care Services

Offering elders a variety of services to maintain independence. Elders may choose to hire their own helpers. Caregivers, even family, may be able to get paid for the care they provide.

Adult Family Care (AFC)

Nursing, social work, teaching and support for persons age 16+ with daily care needs living in the homes of our approved caregivers and family members.

Elder Protective Services

Protection and assistance for elders who are living at risk or are abused or neglected by someone.

ELDER ABUSE HOTLINE 1-800-922-2275

Personal Care Assistance (PCA)

Assistance in the home for people of any age with a disability or chronic medical condition.



OTHER SERVICES

Adult Day Health
Benefits Counseling
Bill Paying Services
Caregiver Respite
Clinical Assessment & Eligibility for Nursing Facilities
Companionship
Congregate Housing
Consumer Directed Care
Dementia Caregiver's Support Group
Dining Centers & Luncheon Clubs
Health Screening & Education
Healthy Aging Workshops
Housework & Chore Service
Information & Referral
Meals on Wheels
Nursing Home Alternatives
Options Counseling
Private Pay Assistance
Resources for People with Disabilities
Supportive Housing at Elm Terrace

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